

Mixologiq Warranty Document (USA)

Thank you for purchasing Mixologiq Mixo Two. We are confident in the quality and performance of our product, and we are pleased to offer you the following warranty coverage. Please read this document carefully to understand your rights and responsibilities as the owner of Mixo Two Cocktail machine.

1. **Warranty Coverage:** This warranty covers defects in materials and workmanship for a period of 1 year from the date of purchase. During the warranty period, we will repair or replace, at our discretion, any components or parts of the drink machine that prove to be defective under normal use and maintenance.
2. **Warranty Conditions:** a. This warranty is valid only for the original purchaser of the cocktail machine and is not transferable. b. The warranty is applicable only when the cocktail machine is used under normal operating conditions and in accordance with the instructions provided in the user manual. c. The warranty does not cover damages resulting from improper installation, misuse, neglect, accidents, or unauthorized repairs or modifications. d. Routine maintenance, cleaning, and regular wear and tear are not covered under this warranty.
3. **Warranty Claim Process:** a. In the event of a warranty claim, please contact our customer service department at [insert contact details] to initiate the process. Provide the proof of purchase, serial number, and a detailed description of the issue. b. Our customer service team will guide you through troubleshooting steps, if applicable, to determine the nature of the problem. c. If the issue cannot be resolved through troubleshooting, and it is determined to be covered under warranty, we will provide instructions for return shipping or arrange for a service technician to inspect and repair the drink machine. d. Repair or replacement parts may be new or refurbished, but they will be of equal or superior quality to the original parts.
4. **Exclusions and Limitations:** a. This warranty does not cover any indirect, incidental, or consequential damages arising from the use of the drink machine. b. Any repair or replacement made under warranty does not extend the original warranty period. c. This warranty is limited to the

repair or replacement of defective parts and does not cover any costs related to transportation, labor, or other expenses incurred during the repair process.

5. Legal Rights: This warranty gives you specific legal rights, and you may have other rights that vary from state to state or country to country. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Please keep your proof of purchase in a safe place, as it will be required to initiate any warranty claims. If you have any questions regarding the warranty or need further assistance, please don't hesitate to contact our customer service department.

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